

Questions for Service Suppliers without a presence in Wantage

Welcome to the Wantage Neighbourhood Plan

As you may know, Wantage is preparing a Neighbourhood Plan.

The Neighbourhood Plan does not aim to stop development but to make sure that it is delivered in a way that will benefit the whole community. Development must encompass a wide range of needs including: housing, employment, infrastructure, community and leisure facilities in order to sustain the Town and its residents. Therefore a Neighbourhood Plan aims to provide a framework for how development should look; what it should accomplish and where it is best located.

As part of this process several working groups have been preparing initial SWOT (strengths, weaknesses, opportunities and threats) analyses, and some have prepared PEST (political, economic, social and technology influences) analyses. The details are available on our website at www.wantageneighbourhoodplan.org but the top ten strengths and issues which have been identified so far are:

1. An attractive place to live
2. The rich cultural heritage of the town
3. Good road access (even if there are some capacity issues)
4. Easy access to attractive countryside
5. Breadth of skills, experience and expertise among local people
6. Good schools
7. Harmonious architecture and strong design character
8. Good range of clubs and societies
9. Regular markets and a good range of independent shops
10. A high quality natural environment worthy of preservation/enhancement

The top ten topics to be addressed in the Neighbourhood Plan (so far):

1. Car parking in the town centre
2. Increasing residential parking
3. Connecting/improving footpaths
4. Improving road capacity
5. Connecting/improving cycleways
6. Maintaining/increasing the amount of commercial space in the town centre
7. Maintaining/improving the character/attractiveness of the town
8. Ensuring infrastructure improvement meet the pace of housing development
9. Safeguarding/improving the natural assets of the town (green spaces, Letcombe Brook etc.)
10. Improving public transport (buses, Grove station)

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Now it's time to canvas the views of all of the organisations which supply services that make our community what it is today. Please find attached a questionnaire for you to complete and return to us by 7th November 2014. You can complete a paper copy or this pdf version or complete it online via our website – please go to <http://www.wantageneighbourhoodplan.org.questions.php> to access the same questionnaire.

We need your views to ensure that the Neighbourhood Plan reflects the needs and aspirations of everyone who lives and/or works in or around the Town so please do complete this and give us your input.

ABOUT YOUR ORGANISATION

1. Please provide simple contact details

Name	<input type="text"/>
Organisation	<input type="text"/>
Post Code	<input type="text"/>
Email Address	<input type="text"/>
Phone Number	<input type="text"/>

2. What does your organisation do?

SERVICE SUPPLIERS

3. What services do you provide the residents of Wantage?

4. What service standard do you aim to provide?

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5. Do you currently achieve that standard of service to all of your customers in Wantage?

- Yes
- No
- If No, what plans do you have to change this?

6. Given the projected growth in population for Wantage, what growth in customer numbers would you predict over the next years? (Numbers or percentage increase)

In 2 years?

In 5 years?

In 10 years?

In 20 years?

7. Do you have a plan to maintain or improve the level of service to our residents?

- Yes
- No

If Yes, over what timescale?

8. What risks have you identified which may affect this plan?

9. What could be done in the Neighbourhood plan to help mitigate these risks?

GENERAL COMMENTS

10. How would you like to see Wantage develop over the next 20 years?

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11. What support or encouragement can Wantage give your organisation through the Neighbourhood Plan?

12. Any other comments about what the Neighbourhood Plan might include?

13. May we contact you if we require any clarification or have any further questions?

- Yes
- No

Thank you for completing the questionnaire.